# Transforming Education in MENA through Skills Development



Anthony Tattersall VP of EMEA, Coursera



## **Investment in skills development pays off**

# A country's level of skills proficiency is strongly correlated with:





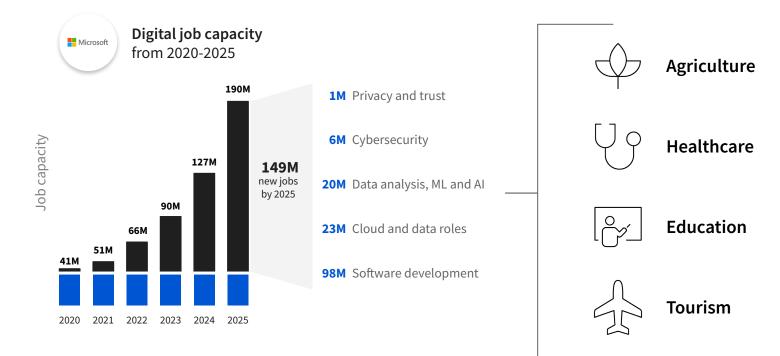
Increased wages and economic output



**Greater social equity** 

2

## New digital jobs will emerge across all sectors and functions



## Digital skills are crucial for roles in these in-demand fields

### **WORLD ECONOMIC FORUM - FUTURE SKILLS**

<b>Cloud Computing</b> Delivering innovative computing services	Marketing Building brand and acquiring customers
<b>Content Production</b> Driving brand through creative visual or written assets	<b>People &amp; Culture</b> Creating positive work environments
<b>Data &amp; Al</b> Driving strategy with insights	<b>Product Development</b> Fulfilling customer needs through innovation
<b>Engineering</b> Developing software solutions	<b>Sales</b> Finding customers and solutions for their challenges
<b>Green Economy</b> Building a sustainable future	<b>Care Economy</b> Supporting the well-being of our communities



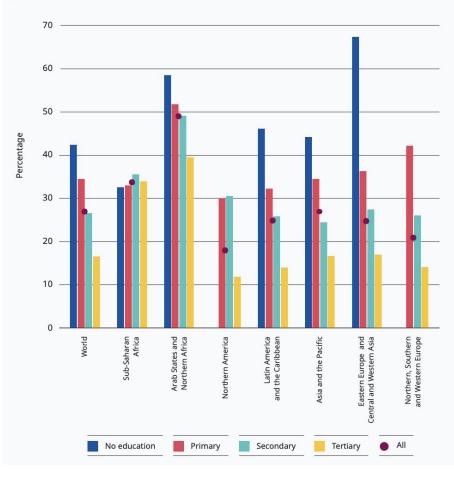
## Top 5 jobs with increasing demand

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- **1** Data Analyst and Scientists
- 2 AI / ML Learning Specialists
- **3** Big Data Specialists
- 4 Digital Marketing and Strategy Specialists
- **5** Process Automation Specialists

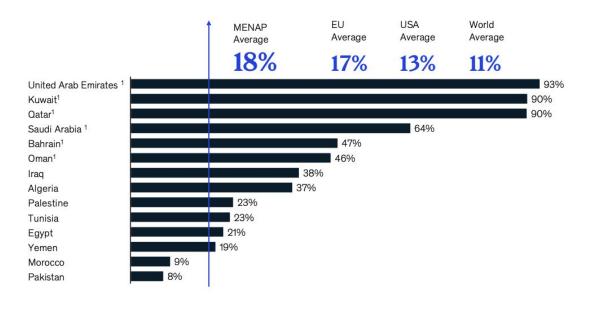
In the MENA region, youth have some of the lowest economic prospects globally..

Over 30% of young adults are not in education, employment or training (NEET), regardless of their educational attainment. NEET rate for young adults (aged 25–29) by level of educational attainment, global and by subregion, latest available year (percentages)



# They have the lowest youth labor force participation rates in the world (27%), and a 40% underutilization rate

Public Sector Employment Compared to Total Employment



## Labor Underutilization Rate

# 40%

Underutilization rate of MENA youth

,20%

Underutilization rate of youth globally

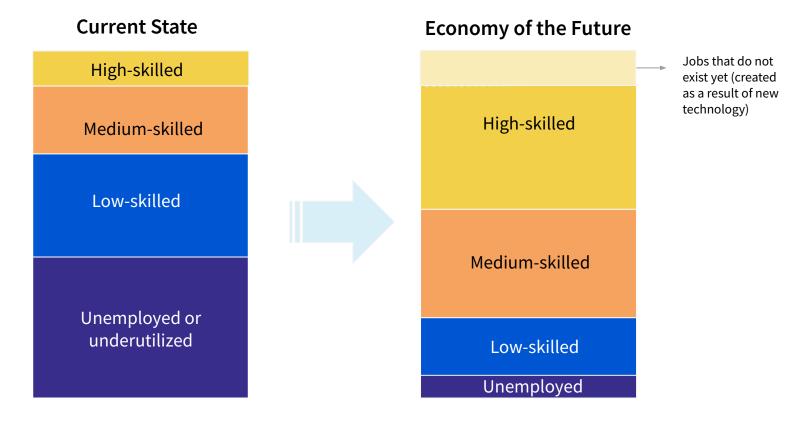
11%

Underutilization rate of youth in North America

<u>ILO (</u>2020)

Source:McKinsey (2021)

To be more competitive, MENA countries need to significantly transform the skills of their populations, especially youth



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# The transformation of education through online learning

# We've consolidated **80,000+** skills

### from our

## 92+ million learners

into the <mark>roles</mark> and <mark>skills</mark> that matter most for today's leading businesses.

Data Analyst	Software Engineer	Database Architect	IT Support Associate
Security Engineer	Data Scientist	ML Engineer	Cloud Architect
Android Developer	iOS Developer	Cybersecurity Analyst	Cloud Security Engineer
Network Administrator	Designer	Product Manager	Sales Leader
Cybersecurity Manager	Penetration and Vulnerability Tester	DevOps	Web Developer

### **Business**

#### **Functional Business Areas**

Accounting	Fin Analysis	Accounting	Tax
Comms	Advertising	Public Relations	Media
Finance	Finance Mgt	Payments	Risk Mgt
HR	Talent	Training	HR Ops
Marketing	Brand Mgt	Digital Mark	Social Media
R&D	Research	Innovation	User Exp
Sales	Sales Strategy	Bus Dev	Account Mgt
Strategy	Strategy	Performance	Change
Operations	Process Mgt	Project Mgt	Ops Mgt
Supply Chain	Supply Chain	Procurement	Planning
Entrep'ship	Innovation	Research	Product Mgt

### Leadership & Management

Leadership	Org Dev	Bus Strategy	Culture
People Mgt	Bus Analysis	Psychology	Planning

### Human Skills

Communication	Critical Thinking	Creativity	Collaboration
Influencing	Negotiating	Conflict Mgmt	Problem Solving
Adaptability	Emot. Intel	Resilience	Learning

### **Data Science**

Maths & Statistics					
Probability	Basic Statistics	Regression	Forecasting		
Data Analysis					
Desc Statistics	Data Analysis	Data Mining	Data Software		
Data Mana Big Data	gement Data Models	Data Warehouse	SQL		
Data Science					
Programming	Python	R	SQL		
SAS	Visualization	Dat Vis Tools			

#### Artificial Intelligence

Machine Learn	ML Algorithms	ML Software	Computer Vision
NLP	Reinforcement	Neural Network	Deep Learning

### Technology

Software Agile Dev	Engineering Programming	Engineering	Mobile Dev
Web Dev	DevOps Graphics	Architecture	Soft Security
Graphics	Design	Product	HCI
Infrastruct	ure		
Databases	Networking	Op Systems	IT Support

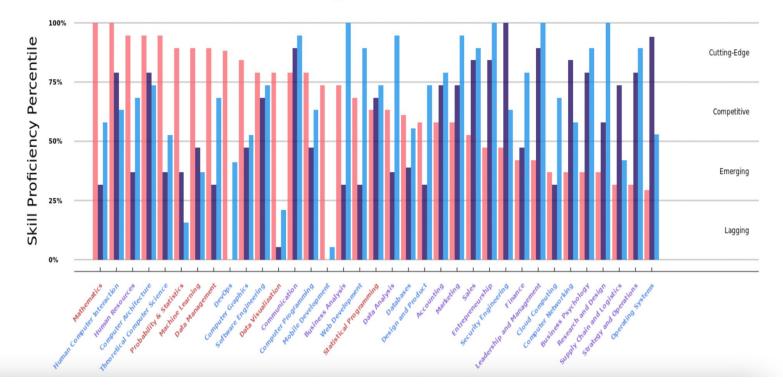
# Learners in the region are developing a broad selection of foundational skills. These can be built on to design bespoke learning pathways...

Top 10 courses in Middle East in 2021

1	Learning How to Learn: Powerful mental tools to help you master tough subjects	Personal Development
	Learning now to Learn. Powerful mental tools to help you master tough subjects	
2	Machine Learning	Data Science
3	English for Career Development	Language Learning
4	The Science of Well-Being	Personal Development
5	Programming for Everybody (Getting Started with Python)	Computer Science
6	Speak English Professionally: In Person, Online & On the Phone	Language Learning
7	Successful Negotiation: Essential Strategies and Skills	Business
8	Write Professional Emails in English	Language Learning
9	Introduction to Psychology	Health
10	Financial Markets	Business

# Skills development dashboards provide insights & benchmarking to<sup>coursera</sup> inform future skills strategies, priorities & programs.

Benchmarking the skills proficiency of learners by country on Coursera



📕 Egypt 📕 Saudi Arabia 📕 United Arab Emirates

# How we partner

# We partner with governments and educational institutions to address...



### Access to Quality Education

Online learning is here to stay and can be an equalizer of opportunity. Investing in high quality content to increase access to education at scale can transform the future of education.



## Student Employability

Skills are more important now than ever. Equipping students with digital skills, hands-on learning experiences, and recognized credentials from industry leaders will prepare them for the future of work.



# Digital Transformation & Upskilling

Educational staff and leaders are central to any successful educational initiative. Investing in their skills to drive transformation and innovation will determine the impact on the broader education system.

#### **CASE STUDY**

## Upgrading a national higher ed system



Kingdom of Morocco Ministry of National Education, Vocational Iraining Higher Education and Scientific Research

### PROBLEM

Switching public universities to the four-year bachelor system to lower student drop-out rates and enhance student employability

### **SOLUTION**

Launching the new curriculum using skill-first content on Coursera – namely due to its popularity with students during COVID

## 15,000

learners reached during COVID

# 100,000

enrollments during COVID



students in next four years



## **15** universities

# Thank you www.coursera.org/campus